

# PACINI HEALTH STANDARDS



- 1.** We are committed to excluding symptomatic people from our restaurants.
- 2.** We agree to maintain a 2-metre physical distance between customers, unless they live in the same private residence or a disinfectable physical barrier separates them.
- 3.** We agree to accept groups of 10 people maximum, from 3 households or less.
- 4.** We are committed to respecting the 2-metre physical distance at the entrance, the toilets, for take-out orders and deliveries, near the cash desks and wherever people might meet in a tight space.
- 5.** We agree to maintain a minimum 2-metre physical distance between our employees in our kitchens and dining rooms, from arrival to departure, during breaks and meal times, as much as possible.
- 6.** We agree to ending handshakes and embraces at all times.
- 7.** We promise to wash our hands frequently with hot water and soap, or with an alcoholic solution, for at least 20 seconds every time.
- 8.** We are committed to wearing required procedural masks and necessary eye protection.
- 9.** We are committed to respecting the respiratory etiquette: cover your mouth and nose when coughing or sneezing, use your folded elbow or disposable tissues and immediately dispose used tissues in the trash.
- 10.** We are committed to regularly cleaning toilets, staff dining areas and all surfaces regularly touched by employees and customers at tables and throughout the restaurant.
- 11.** We are committed to increasing the frequency of cleaning and disinfection based on traffic.
- 12.** We promise to disinfect the tools and equipment used after each shift and whenever they are shared.

# PACINI HEALTH STANDARDS



13. We are committed to using the appropriate cleaning and disinfecting products.
14. We agree to communicate useful information and instructions to our customers in all our restaurants, as well as to install signage to measure the 2-metre physical distance.
15. We promise to offer digital menus, or washable / disposable paper menus.
16. We agree to remove the seasonings from the tables and bring them on request.
17. We agree to remove all items that could be used by several customers.
18. We promise to disinfect tables and chairs between each service.
19. We are committed to providing a safe and healthy experience at the [Bread Bar®](#).
20. We are committed to promoting contactless payment.
21. We promise to immediately disinfect a terminal that has been touched by a customer.
22. We promise to disinfect our hands with a no-rinse cleaner whenever a customer pays with cash.
23. We are committed to continuing to rigorously apply the highest standards of hygiene and food safety, in accordance with the good practices recommended by the [MAPAQ](#).